

TTA Fast Facts



TOURISM TRAINING AUSTRALIA | LEVEL 5, 49 MARKET STREET, SYDNEY, NSW, 2001 | 02 9286 3944 | www.tourismtraining.com.au

THOUGHT OF THE MONTH

Some of the best lessons we will ever learn will be from our mistakes and failures. The error of the past is the wisdom and success of the future.

TOGA HOSPITALITY

Toga Hospitality will open two hotels in Darwin in February – Medina Grand Darwin Waterfront and Vibe Hotel Darwin Waterfront. Both properties are next to the new Darwin Convention Centre and also offer conference venues. They are part of stage one of the two-stage Darwin Waterfront Development, which is transforming a 25ha. former industrial site into a business, tourism and recreation hub.

HOSPITALITY TRAINING SETS SAIL

A host of Australian naval stewards and chefs are learning new ways to create and serve food and beverages. The comprehensive training program will see them trying out their skills at sea as well as on dry land. The training, entitled Ship to Shore, is developed and delivered by TAFE NSW – Northern Sydney Institute and provides a wide range of Cookery and Hospitality subjects under Certificate IV in Hospitality (Commercial Cookery) and Certificate IV in Hospitality Supervision. The program provides participants with skills for use in multiple environments, and is attracting a wide range of personnel from Able Seamen up to Petty and Warrant Officers. The courses include Espresso Coffee, Chocolate and Chocolate Confectionery and Asian Cookery. Students were learning new skills on campus, adapting them for work at naval bases, and then further modifying them for a ship setting. The course comprised integrated restaurant and function experience such as barista skills, wine and beverage service, and restaurant preparation. The partnership between the two organisations had led to some impressive accolades. Last year the Institute was charged with the task of training the Navy Team to compete in the Defence Catering Excellence Awards. The team was victorious, securing themselves a spot at the national Salon Culinaire competition where they won silver in the Restaurant category. The navy culture is unique, and while cooks and stewards use different skills to those outside in the commercial industry they were also benefiting from learning those commercial techniques. The course program is being extended to provide a Certificate IV qualification to all participants and personnel from Cairns, Darwin and Perth who have been invited to participate next year. The Defence Catering Excellence Awards formerly held at Defence locations will now be hosted by Northern Sydney Institute at its Ryde Campus.

INVESTMENT IN STAFF PROVES FRUITFUL

McWilliams Wines, one of Australia's largest and most highly regarded family-owned wine companies, considers the investment in staff training as vital to its continued success. In order to ensure staff are up to date in all aspects of vineyard operations, McWilliams support their employees to undertake the latest training at TAFE NSW – Riverina Institute's Wine and Food Technology Centre.

The largest of McWilliams five sites at Hanwood (Griffith) produces an average crush of 30,000 tonnes of grapes every season and boasts a storage capacity of more than 45 million litres. Tending to this precious crop, nine vineyard hands undertake all manner of activities from canopy management, soil management, irrigation, disease control, pruning, ground cover and weed control.

Training ranges from traditional face-to-face methods through to workplace training and assessment as well as traineeships. The training can be either part-time or full-time depending on requirements, in areas as diverse as food quality, cellar induction, bottling and food testing. The Riverina Wine and Food Technology Centre is located close to the wine producing regions in north east Victoria and the Riverina, training can be tailored for vineyards farther afield.

TRAINEESHIP AND APPRENTICESHIP SYSTEM

The new Training and Skills Development ACT 2008 makes the traineeship and apprenticeship system more responsive to the skills needs of employers. It will provide:

- A streamlined service for registering employers and a faster, more efficient process for approving training contracts
- More support for employers, trainees and apprentices through consultants visiting workplaces to assess and monitor training arrangements
- A simpler, faster dispute resolution process for trainees, apprentices and employers through the South Australian Industrial Relations Commission
- More protections for trainees and apprentices
- More assistance to employers and apprentices/trainers to understand their rights and comply with their obligations under the Act.

As a result of the changes, businesses that wish to employ trainees and apprentices must be registered by Trainee and Apprenticeship Services before a training contract can be entered into between the two parties.

If a business has an existing training contract with a trainee or apprentice, the company will automatically be registered for five-years from 1 September 2008. After that period, the business can apply to the Trainee and Apprenticeship Services for a new registration for up to five-years.

For more information contact The Department of Further Education, Employment, Science and Technology on 08 8226 3821 or visit www.dfeest.sa.gov.au/

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TTA Diary

Nov 13 7.00 PM
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Feb 14 12.15 PM
Women in Tourism Luncheon
Parliament House, Sydney

May 12-13 9.00 AM
TTA Trade Show
Four Seasons Hotel, Sydney

May 13 9.00 AM
TTA National Conference
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Minister's Student Achiever Awards
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