



TOURISM TRAINING AUSTRALIA PRODUCT LIST

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TOURISM TRAINING AUSTRALIA PRODUCT LIST



Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
CROSS-SECTOR UNITS OF COMPETENCY							
ADMINISTRATION							
SITXADM001A	Perform office procedures	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
				9781442504844	Scope SITXADM001A Learner Guide	25.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	44.95	<input type="checkbox"/>
CLIENT AND CUSTOMER SERVICE							
SITXCCS001A	Provide visitor information			9780733993084	Scope SITXCCS001A Learner Guide	22.95	<input type="checkbox"/>
		Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
SITXCCS002A	Provide quality customer service	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
				9781442504905	Scope SITXCCS002A Learner Guide	29.95	<input type="checkbox"/>
		Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	29.95	<input type="checkbox"/>
SITXCCS003A	Manage quality customer service	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
	Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>	
	Philip Kotler, John Bowen and James Makens	'06	9780132017732	Marketing for Hospitality and Tourism, 4e	106.95	<input type="checkbox"/>	
COMMUNICATION AND TEAMWORK							
SITXCOM001A	Work with colleagues and customers	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
				9780733993091	Scope SITXCOM001A Learner Guide	28.95	<input type="checkbox"/>
	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>	
	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>	
	Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>	
SITXCOM002A	Work in a socially diverse environment	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
				9780733993107	Scope SITXCOM002A Learner Guide	22.95	<input type="checkbox"/>
	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>	
	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>	
	Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>	

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SITXCOM003A	Deal with conflict situations	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
				9781442503090	Scope SITXCOM003A Learner Guide	22.95	<input type="checkbox"/>
SITXCOM004A	Communicate on the telephone	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
				9781442503069	Scope SITXCOM004A Learner Guide	20.95	<input type="checkbox"/>
		Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
SITXCOM006A	Address protocol requirements	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
FINANCE							
SITXFIN001A	Process financial transactions	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
				9781442504875	Scope SITXFIN001A Learner Guide	29.95	<input type="checkbox"/>
		George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITXFIN002A	Maintain financial records	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
SITXFIN003A	Interpret financial information	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty
SITXFIN004A Manage finances within a budget	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
	Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXFIN005A Prepare and monitor budgets	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
	Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXFIN006A Obtain and manage sponsorship	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXFIN007A Manage physical assets	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
SITXFIN008A Manage financial operations	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
GOVERNANCE AND LEGAL COMPLIANCE						
SITXGLC001A Develop and update the legal knowledge required for business compliance	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
	Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
HUMAN RESOURCE MANAGEMENT							
BSBMGT502A	Manage people performance	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXHRM001A	Coach others in job skills	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
SITXHRM002A	Recruit, select and induct staff	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
SITXHRM003A	Roster staff	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXHRM004A	Manage volunteers	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXHRM005A	Lead and manage people	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXHRM006A	Monitor staff performance	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
SITXHRM007A	Manage workplace diversity	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXHRM008A	Manage workplace relations	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

INVENTORY

SITXINV001A	Receive and store stock	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITXINV002A	Control and order stock	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

MANAGEMENT AND LEADERSHIP

SITXMGTO01A	Monitor work operations	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXMGTO02A	Develop and implement operational plans	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXMGTO03A	Manage projects	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
SITXMGTO04A	Develop and implement a business plan	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
SITXMGTO05A	Manage business risk	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
SITXMGTO06A	Establish and conduct business relationships	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>

MARKETING AND PUBLIC RELATIONS

SITXMPRO04A	Coordinate marketing activities	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
SITXMPRO05A	Develop and manage marketing strategies	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Philip Kotler, John Bowen and James Makens	'06	9780132017732	Marketing for Hospitality and Tourism, 4e	106.95	<input type="checkbox"/>
CUVADM08A	Develop and manage public relations strategies	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	74.95	<input type="checkbox"/>

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OCCUPATIONAL HEALTH AND SAFETY							
SITXOHS001A	Follow health, safety and security procedures	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
					9780733993114	Scope SITXOHS001A Learner Guide	23.95
SITXOHS002A	Follow workplace hygiene procedures	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITXOHS003A	Identify hazards, and assess and control safety risks	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	74.95	<input type="checkbox"/>
SITXOHS004A	Implement and monitor workplace health, safety and security practices	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>
SITXOHS005A	Establish and maintain an OHS system	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>
		Kris Cole	'05	9781741032413	Management, 3e	74.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
SALES							
SIRXSL001A	Sell products and services	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
				9781442504974	Scope SIRXSL001A Learner Guide	29.95	<input type="checkbox"/>
SIRXSL002A	Advise on products and services			9781442504943	Scope SIRXSL002A Learner Guide	29.95	<input type="checkbox"/>
HOSPITALITY UNITS OF COMPETENCY							
ACCOMODATION SERVICES							
SITHACS001C	Provide accommodation reception services	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>
SITHACS002A	Conduct night audit	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>
SITHACS003A	Provide porter services	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>
		Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>
SITHACS004A	Provide housekeeping services to guests	Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty	
SITHACSO05A	Prepare rooms for guests	Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>
SITHACSO06A	Clean premises and equipment	Vivienne O' Shannessy, Sheryl Haby and Pania Richmond	'01	9781740095587	Accommodation Services	57.95	<input type="checkbox"/>
FOOD AND BEVERAGE							
SITHFAB001A	Clean and tidy bar areas	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITHFAB002A	Operate a bar	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITHFAB003A	Serve food and beverage to customers	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
		Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB004A	Provide food and beverage service	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB005A	Provide table service of alcoholic beverages	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
		Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB006A	Operate cellar systems	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITHFAB007A	Complete retail liquor sales	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITHFAB008A	Provide room service	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty
SITHFAB009A Provide Responsible Service of Alcohol (RSA)	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
	George Ellis	'08	9781862505308	The Australian Bartender's Guide to Cocktails, 5e	37.95	<input type="checkbox"/>
SITHFAB010A Prepare and serve non-alcoholic beverages	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
	Graham Brown and Karon Hepner	'08	9780733993474	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB011A Develop and update food and beverage knowledge	Graham Brown and Karon Hepner	'08	9780733993474	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB012A Prepare and serve espresso coffee	Jill Adams	'06	9781862505384	Barista	24.95	<input type="checkbox"/>
	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHFAB014A Provide specialist advice on wine	Patrick Iland and Peter Gago	'03	9780958160506	Australian Wine	52.95	<input type="checkbox"/>
	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
SITHFAB015A Prepare and serve cocktails	George Ellis	'08	9780733992810	The Australian Bar Attendant's Handbook, 4e	45.95	<input type="checkbox"/>
	Russell Steabben and Frank Corsar	'05	9781862505308	The Australian Bartender's Guide to Cocktails, 5e	37.95	<input type="checkbox"/>
SITHFAB017A Provide gueridon service	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>

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SITHFAB018A	Provide silver service	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
FDFCDSSTTA	Conduct a standard product tasting	Patrick Iland and Peter Gago	'03	9780958160506	Australian Wine	52.95	<input type="checkbox"/>
FDFCDSEWB	Evaluate wines (standard)	Patrick Iland and Peter Gago	'03	9780958160506	Australian Wine	52.95	<input type="checkbox"/>

COMMERCIAL COOKERY AND CATERING

SITHCCC001A	Organise and prepare food	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC002A	Present food	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC003A	Receive and store kitchen supplies	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC004A	Clean and maintain kitchen premises	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC005A	Use basic methods of cookery	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC006A	Prepare appetisers and salads	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC007A	Prepare sandwiches	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC008A	Prepare stocks, sauces and soups	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC009A	Prepare vegetables, fruit, eggs and farinaceous dishes	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty
SITHCCC010A Select, prepare and cook poultry	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC011A Select, prepare and cook seafood	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC012A Select, prepare and cook meat	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC013A Prepare hot and cold desserts	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC014A Prepare pastry, cakes and yeast goods	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC015A Plan and prepare food for buffets	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC016A Develop cost effective menus	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC027A Prepare, cook and serve food service (holistic unit)	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
SITHCCC028A Prepare, cook and serve food for menus (holistic unit)	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
SITHCCC029A Prepare foods according to dietary and cultural needs	Deirdre McLean, Loretta Sartori, Coral Walsh and Stuart Walsh	'04	9780864583338	The Professional Cook's Book - Commercial Cookery	65.50	<input type="checkbox"/>
	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>
SITHCC038A Plan catering for an event or function	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>

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Units of competency		Author	Pub	ISBN	Title	Price \$	Qty
PÂTISSERIE							
SITHPAT001A	Prepare and produce pastries	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT002A	Prepare and produce cakes	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT003A	Prepare and produce yeast goods	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT004A	Prepare bakery products for pâtissiers	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT005A	Prepare and present gâteaux, torten and cakes	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT006A	Present desserts	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT009A	Prepare desserts to meet special dietary requirements	Loretta Sartori	'04	9780864584038	The Cook's Book - Pâtisserie	59.50	<input type="checkbox"/>
SITHPAT007A	Prepare and display petits fours	Brendan Hill	'04	9780864584588	The Cook's Book - Pâtisserie Showpieces	59.50	<input type="checkbox"/>
SITHPAT008A	Prepare and model marzipan	Brendan Hill	'04	9780864584588	The Cook's Book - Pâtisserie Showpieces	59.50	<input type="checkbox"/>
SITHPAT010A	Prepare and display sugar work	Brendan Hill	'04	9780864584588	The Cook's Book - Pâtisserie Showpieces	59.50	<input type="checkbox"/>
SITHPAT011A	Plan, prepare and display sweet buffet showpieces	Brendan Hill	'04	9780864584588	The Cook's Book - Pâtisserie Showpieces	59.50	<input type="checkbox"/>
WORKING IN INDUSTRY							
SITHIND001A	Develop and update hospitality industry knowledge	Lynn Van Der Wagen and Anne Goonetilleke	'07	9780733987021	Hospitality Management, 2e	74.95	<input type="checkbox"/>

TOURISM TRAINING AUSTRALIA PRODUCT LIST



Units of competency	Author	Pub	ISBN	Title	Price \$	Qty
	Graham Dark, Deidre McLean and Sarah Weatherhead	'03	9780864583321	The Professional Cook's Book - Kitchen Operations	65.50	<input type="checkbox"/>
	Vivienne O' Shannessy and Dean Minett	'08	9780733990472	The Road to Hospitality, 3e and Interactive CD-ROM	74.95	<input type="checkbox"/>
	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>

TOURISM UNITS OF COMPETENCY

WORKING IN INDUSTRY

SITTIND001A	Develop and update tourism industry knowledge	Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
				9780733993077	Scope SITTIND001A Learner Guide	22.95	<input type="checkbox"/>

TOURISM AND SALES OPERATIONS

SITTTSL002A	Access and interpret product information	Vivienne O' Shannessy, Dean Minett and Geoff Hyde	'08	9780733990441	The Road to Tourism, 2e and Interactive CD-ROM	74.95	<input type="checkbox"/>
SITTTSL007A	Receive and process reservations	Vivienne O' Shannessy	'08	9780733988752	Front Office Skills	47.95	<input type="checkbox"/>

EVENT UNITS OF COMPETENCY

EVENTS

SITXEVT001A	Develop and update event industry knowledge	Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT005A	Organise in-house events or functions	Graham Brown and Karon Hepner	'08	9780733993473	The Waiter's Handbook, 4e	42.95	<input type="checkbox"/>

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Units of competency	Author	Pub	ISBN	Title	Price \$	Qty
SITXEVT006A	Research and evaluate event industry trends and practices Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT007A	Determine event feasibility Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT008A	Plan and develop event proposals and bids Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT009A	Develop event concepts Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT010A	Evaluate and address event regulatory requirements Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT011A	Develop crowd control plans and procedures Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT012A	Select event venues and sites Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT013A	Manage event staging Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT016A	Organise and monitor event infrastructure Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>
SITXEVT017A	Provide on-site event management services Lynn Van Der Wagen	'07	9780733988806	Event Management, 3e	64.95	<input type="checkbox"/>



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